Data notice – Related Services Information

This document describes what product data is generated and collected for Renault Trucks's provisioning of digital services (including related services) and how you as a user can access the product data and related services data. Each digital service is subject to the user entering into a service agreement for the respective digital service. The latest pre-contractual information and the Data Management Agreement ("DMA") is located and will be updated at https://www.renault-trucks.com/en/data-act. Where information changes during the agreement period for the digital service, including any changes to the purpose for which the data are to be used from the originally specified purpose, this information will also be published at the previously mentioned URL.

Data management agreement:
As part of the relationship between Renault Trucks and a service recipient, the latter acknowledges that the Data Management Agreement (called DMA), accessible on the following website, is an integral part of the contractual arrangement with Renault Trucks and, as such, undertakes to sign it. In the absence of such signature, the service recipient will be deemed to have entered into a DMA upon the occurrence of the first of the following two events: (i) the use of digital service and (ii) the conclusion of a service agreement for the digital service. The DMA regulates Renault Trucks 's use and sharing of readily available data. If the relevant connected product for the digital services is sold to a third party, the seller is obliged to notify Renault Trucks, enabling Renault Trucks to terminate data collection and discontinue the provision of the digital services for that particular connected product.

Data in scope:
In scope for the sharing obligations under the EU Data Act is data that is product data and related services data that is "raw" or "pre-processed" (raw data is unprocessed, automatically generated data points, while pre-processed data is modified to be understandable and usable for further analysis). The provider of the digital services might also have opted to voluntarily share "inferred or derived data" (refined data due to being the outcome of processing beyond pre-processing). Such voluntary sharing does not waive the service provider's classification of the data as inferred or derived, and the sharing status is at the discretion of the manufacturer and data holder, respectively. Data classified as trade secrets or security-related data might be subject to additional non-disclosure and safeguard measures required to be fulfilled.

"**Product data**" (EU Data Act article 2(15)): '*product data' means data generated by the use of a connected product that the manufacturer designed to be retrievable, via an electronic communications service, physical connection or on-device access, by a user, data holder or a third party, including, where relevant, the manufacturer;"*

"**Related services data**" (EU Data Act article 2 (16)): *'related service data' means data representing the digitisation of user actions or of events related to the connected product, recorded intentionally by the user or generated as a by-product of the user's action during the provision of a related service by the provider;"*

Service provider / data holder:
Renault Trucks SAS – TER C50 2 14 - 99, route de Lyon 69806 SAINT PRIEST CEDEX
Contact: Support.Adm.data-act.request@renault-trucks.com

Data access and sharing requests
Requests for data access, for you as third-party data recipients, can be initiated by visiting https://dart.volvogroup.com/ for information and additional details.
You as a user can access data using the Renault Trucks Customer Portal API Manager https://customer-portal.renault-trucks.com or by sending the request to Support.Adm.data-act.request@renault-trucks.com for specific cases (refer to the procedure described on the data act web page)

Purpose for data collection:
Renault Trucks collects, uses and shares product data and related services data in order to provide the digital services ("Service Purposes") and also for compliance with applicable law as well as for its own internal and other reasonable business purposes ("Renault Trucks Purposes") as defined in the Data Management Agreement. For Service Purposes Renault Trucks stores the data as long as needed for the provisioning of the services and for Renault Trucks Purposes Renault Trucks may store the data for the entire expected life of the Vehicle/Product type, which could be up to 25 years (e.g. for research and development projects or to solve quality issues).

Service duration:
The service duration and arrangements for terminating the contract are set out in the Renault Trucks Customer Portal Terms https://customer-portal.renault-trucks.com/support/termsofuse and the specific service terms.

Right to lodge a complaint
As a user under the EU Data Act you have the right to lodge a compliant to the designated competent supervisory authority if you believe that any provision of Chapter II of the act have been infringed, however please feel free to raise any concerns with us in the first instance.

RELATED SERVICES

"**Related services**" have a specific meaning under the EU Data act and means digital services that can be linked to the operation of a connected product and that affects the functionality of the Connected Product, for instance by transmitting data or commands to it (e.g. an app to set the heater time for a truck). For related services there is specific information that will be provided for the services, such as details on collection frequency of product data and related services data generation relating to user interactions. Related services are further described in this section.

Service: Driver App [MHDV electric trucks only]	
Driver App app updates the driver with the current status of the truck's dashboard and gives push notifications alerting if something is wrong, e.g. if the electric truck's charge session has been interrupted, which enables the Driver to react immediately. Driver App also provides remote control to the 'Parking climate' functions, basic charging control, as well as 'Ready to Run' timers for the electric truck, which has positive effect on battery life and ensures maximum performance. Driver App ensures that the Driver is constantly in contact with the truck and is informed of any event that may impact an impending assignment.	
Product data	Product data is obtained as part of provisioning the related service: **Data related to the <u>Vehicle</u>, for example:** • VIN Number / Chassi ID / Registration Number • Product information • Events such as parking climate, sensor data, vehicle status, charging, air temperature, battery usage, range, etc.
Related Services Data	Related services data is generated as part of provisioning the related service: • Configuration on preferences of push notifications and setup of the services, such as timers and similar

Service: Red EDITION App [LCV only]	
Red EDITION app updates the driver with the current status of the truck's dashboard which enables the Driver to react immediately. Red EDITION App also provides remote control to the 'Parking climate' functions & basic charging operations control.	
Product data	Product data is obtained as part of provisioning the related service: **Data related to the <u>Vehicle</u>, for example:** • Events such as vehicle status, charging (only for electric vehicles), fuel level, air temperature, battery usage, • Triggers and Timers • Vehicle Alerts • Vehicle preparation schedule (name, departure time, recurrent code)
Related Services Data	Related services data is generated as part of provisioning the related service: • Configuration on preferences of push notifications and setup of the services, such as timers and similar

Service: Optivision
The service uses GPS coordinates, together with a commercial topography map, to optimize your

	truck's speed and gear changes for the road ahead. *Logging of topography information is used by powertrain to optimize fuel consumption. Data of topography is sent to cloud and shared between vehicles. The commercial offer is a software option on the automatic gearbox.*
Product data	Product data is obtained as part of provisioning the related service: service related data such as: • Speed • Current gear • Brake usage • (Adaptive) Cruise control status • Calculated/Evaluated data (Internal)

Service: Remote Software Download

Remote software download service enables an agent to do software configuration of the vehicle remotely.The agent can:

- *Update software versions including SW campaigns*
- *Reload software versions*
- *Change parameter settings (parameters with remote capability)*
- *Read Diagnostic Trouble Codes (DTC)*
- *Change variants for the vehicle, performed through running a kit. A variant can be an enabler for a service. For instance the remote service itself can be disabled through a variant.*

Data included:
- *Vehicle mode*
- *Park Brake status*
- *ESCF function*
- *Odometer*
- *Status*
- *Software package content*
- *Transferable parameter of target ECU*

A vehicle owner can decline this service through their 'home dealer'.

Product data	Product data is obtained as part of provisioning the related service:
	
	  – VIN and Chassi ID~~,~~
	  – Attributes to be compared to Techtool data and adapted to the specific truck and the discrepancy between the Truck and VDA aiming to keep the product healthy

Related Services Data	Related services data is generated as part of provisioning the related service:
	
	  – Techtool
	  – Opt-out feature at the Dealers