



Press Release

MARCH 2024

Renault Trucks to open a service outlet in the heart of Lyon's Urban Logistics Hotel

Renault Trucks is gearing up to debut a service outlet with an innovative concept, as it will be located at the Urban Logistics Hotel (ULH) in Lyon-Gerland. This service outlet, known as Renault Trucks City, has all the features of a traditional Renault Trucks garage, with the big difference being that it will be located in the heart of the city. Opening this workshop is part of Renault Trucks' strategy to ensure that it considers all aspects of the urban logistics ecosystem. The manufacturer is committed to being on hand at every stage of the logistics chain.

The Urban Logistics Hotel (ULH) in Lyon-Gerland, a logistics centre designed to manage the distribution of goods in the city, will open its doors at the end of March 2024 at Edouard Herriot port. The centre will act as a central hub, unloading and sorting goods, then rearranging them in low-emission vehicles, enabling low-carbon delivery tailored to urban constraints. The Lyon ULH will be home to a number of transport and logistics specialists, including Renault Trucks, which has built a new kind of service outlet there.

■ Last-mile operational support

Renault Trucks City will provide local maintenance and repair services for customers that operate medium-duty electric trucks and light commercial vehicles in Lyon's city centre. This E-Tech-certified workshop, which is part of the Renault Trucks' Corbas dealership, will be staffed by two technicians and has space to accommodate two trucks at a time. It also has an area dedicated to servicing Kleuster cargo bikes, assembled by Renault Trucks in Vénissieux. If a vehicle requires a longer or more complex service, it will be taken to the Corbas workshop. Renault Trucks City in Lyon will also offer short- and medium-term vehicle rental services.

■ Renault Trucks, a partner at every stage of the supply chain

This initiative demonstrates Renault Trucks' commitment to the Lyon metropolitan area's transformation policy and to supporting its customers as closely as possible to their activities, so helping to increase their productivity.

This project reflects the manufacturer's overall strategy, which aims to optimise all aspects of the urban logistics ecosystem by looking at it as a whole. This includes offering a wide range of electric vehicles and services suited to the constraints of urban distribution; encouraging modal transfer; experimenting with mobile and modular locker solutions; and optimising logistics patterns and loading-unloading systems.

■ A pilot project with scope for expansion

This initial experiment in France is a precursor to other similar initiatives for Renault Trucks, with projects under consideration in Paris, Marseille and in the Netherlands, where Renault Trucks distributor Bluekens recently opened an area dedicated to cargo bikes and last-mile services for hauliers.

About Renault Trucks

Renault Trucks, the French truck manufacturer, has been providing professionals with transport solutions since 1894, from electric cargo-bikes and light commercial vehicles to heavy duty tractors. Committed to the energy transition, Renault Trucks offers fuel efficient vehicles and a complete range of 100% electric trucks, with their operating life extended through a circular economy approach.

Renault Trucks is part of the Volvo Group, one of the world's leading manufacturers of trucks, buses, construction equipment and industrial and marine engines. The group also provides complete financing and service solutions.

Key figures:

9,400 employees worldwide

4 production sites in France

1,500 sales and service points worldwide

70,000 vehicles sold in 2023

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